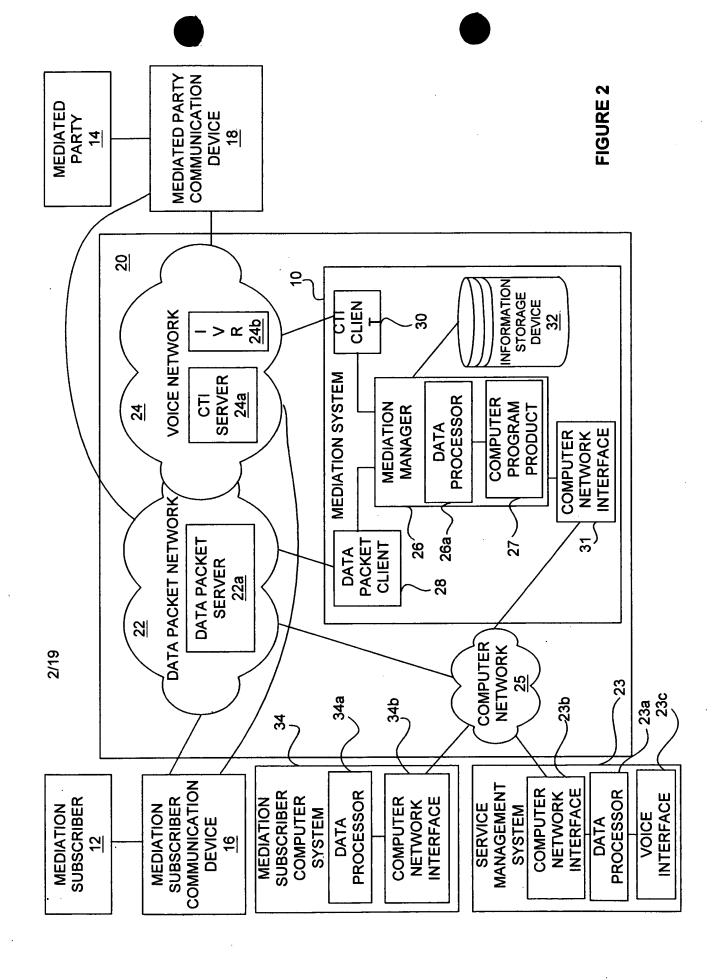


FIGURE 1



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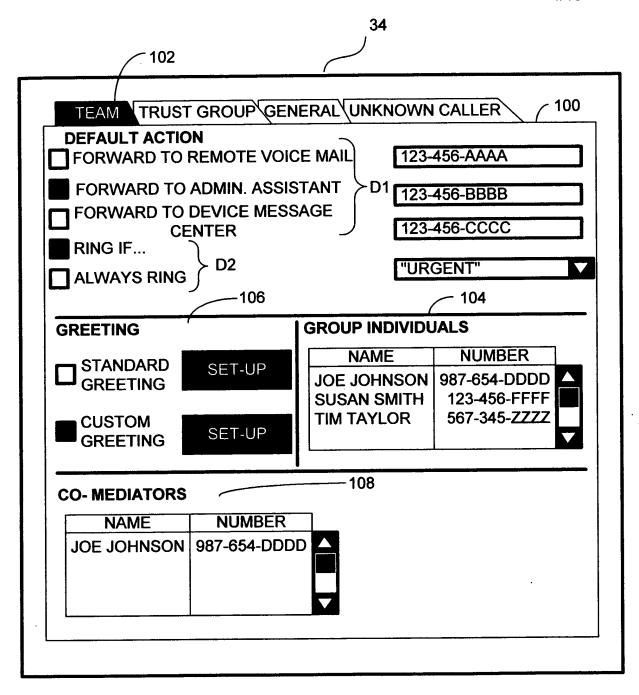
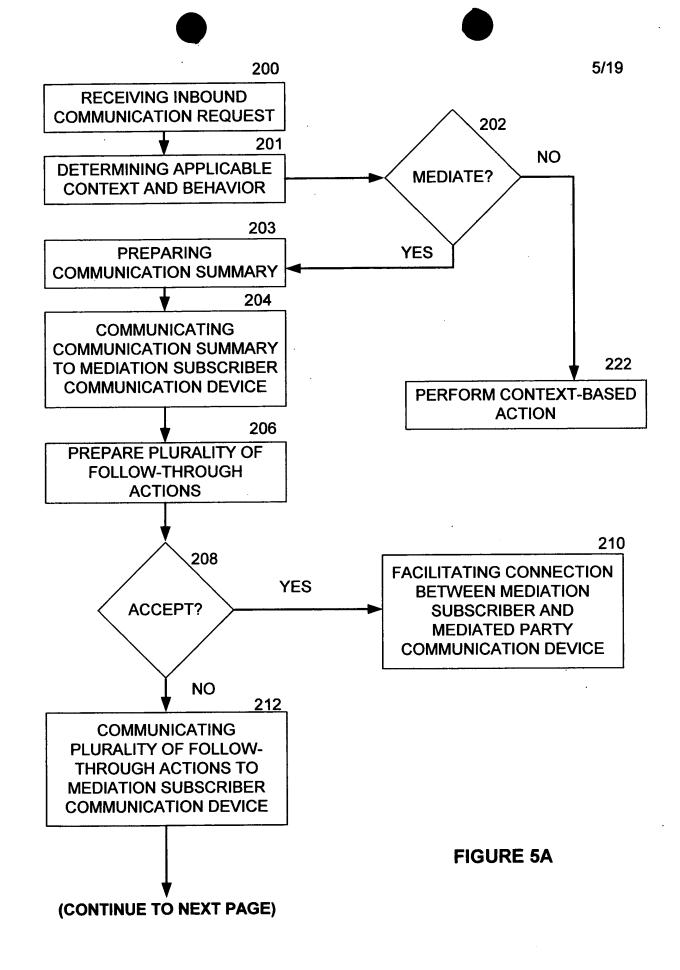


FIGURE 4



->

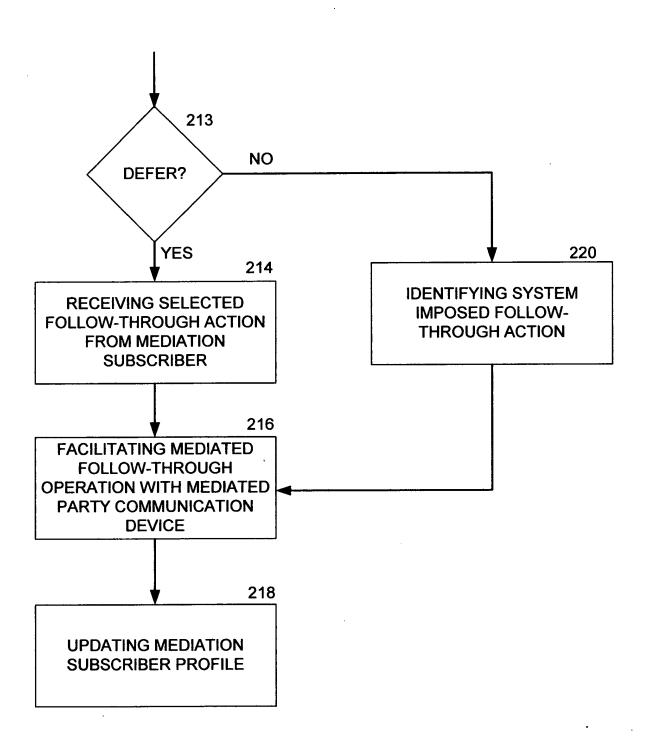


FIGURE 5B

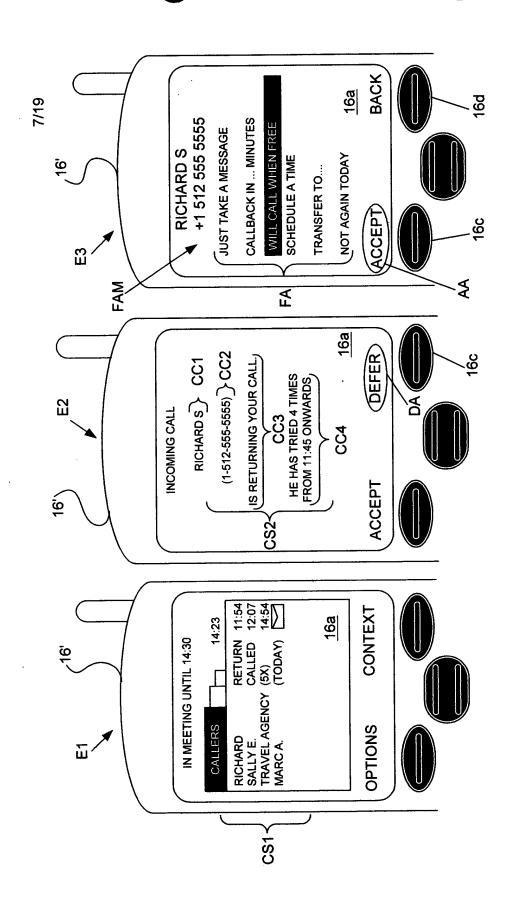


FIGURE 6

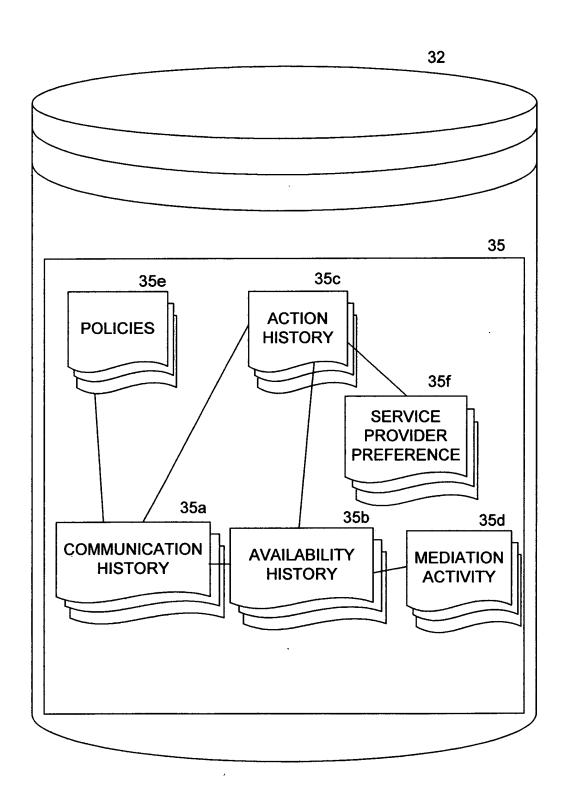


FIGURE 7

UPDATING MEDIATION SUBSCRIBER PROFILE

ARCHIVING INBOUND COMMUNICATION INFORMATION 220a

ARCHIVING AVAILABILITY
ASSOCIATED WITH INBOUND
COMMUNICATION
220b

ARCHIVING FOLLOW-THROUGH ACTION ASSOCIATED WITH INBOUND COMMUNICATION 220c

220

FIGURE 8

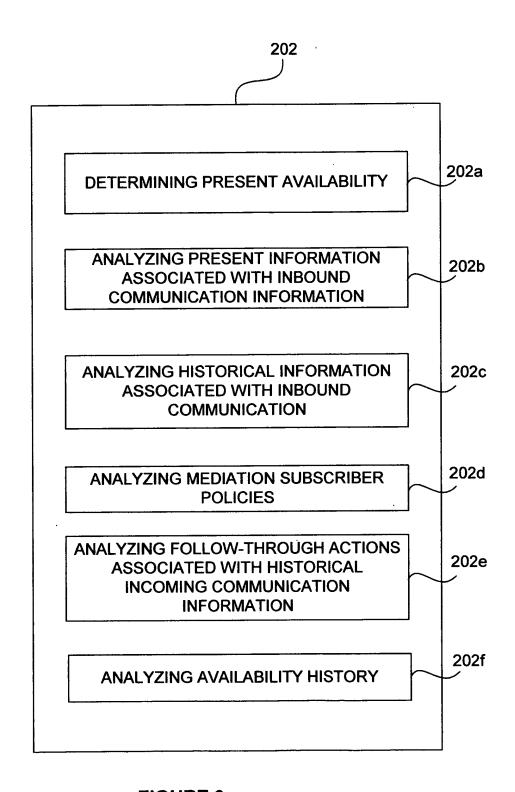
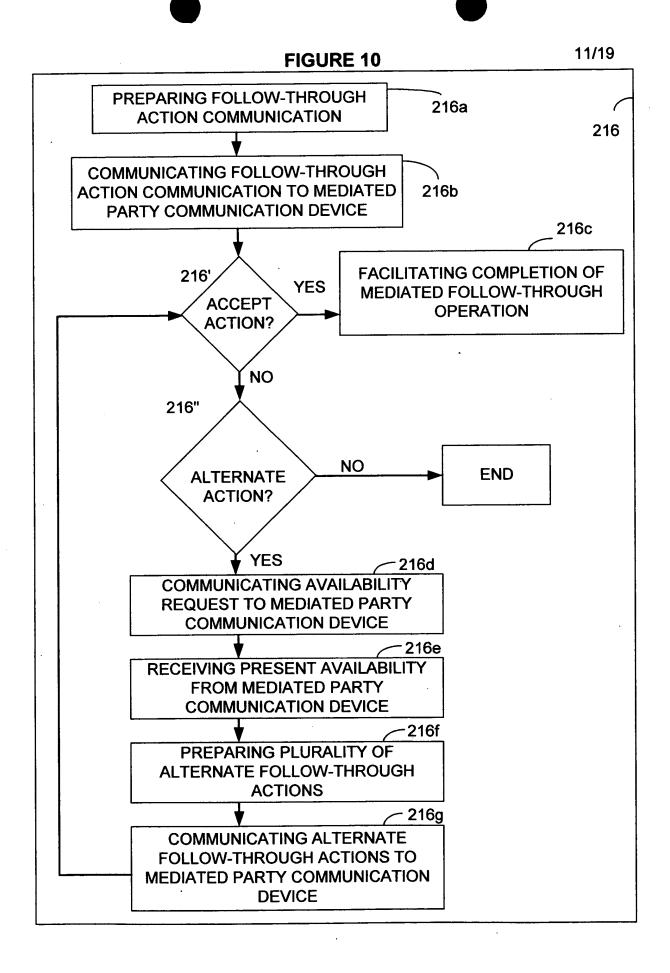
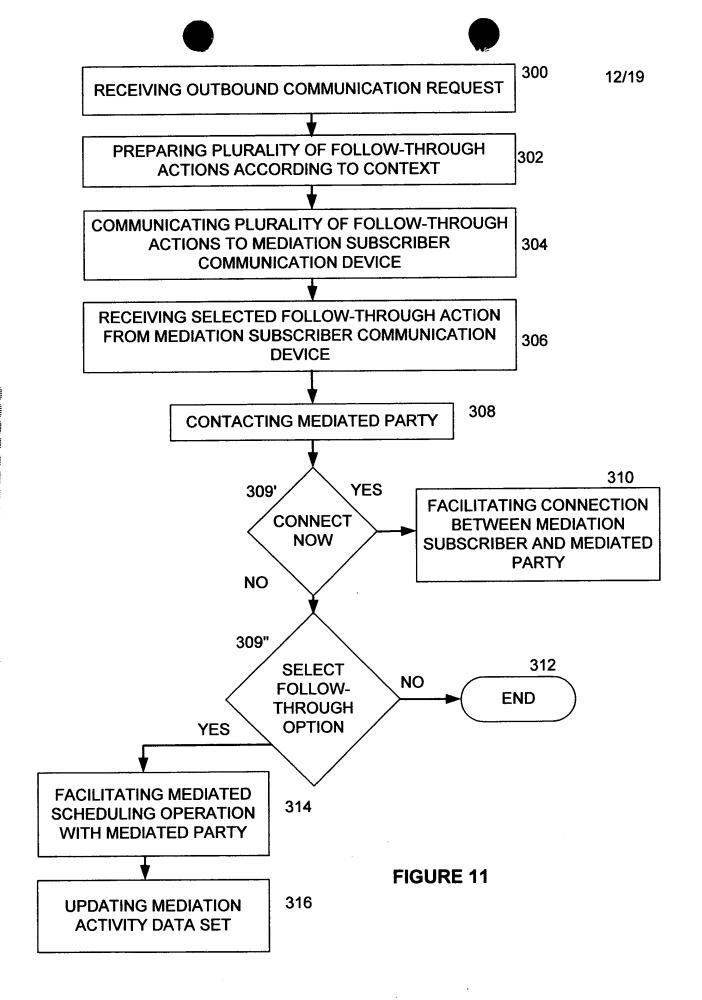


FIGURE 9





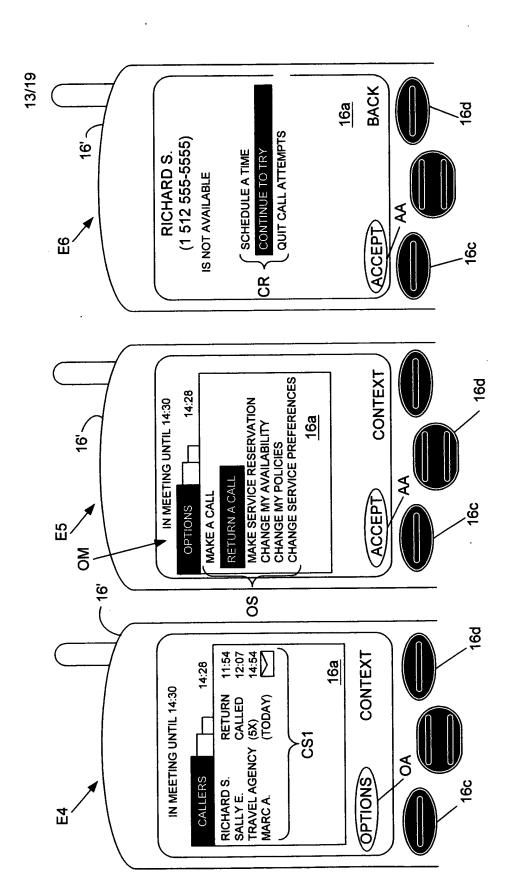


FIGURE 12

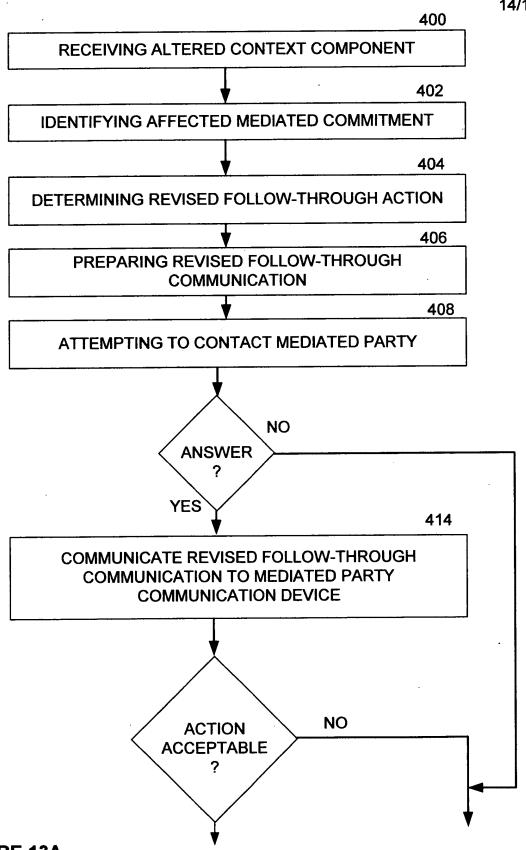


FIGURE 13A

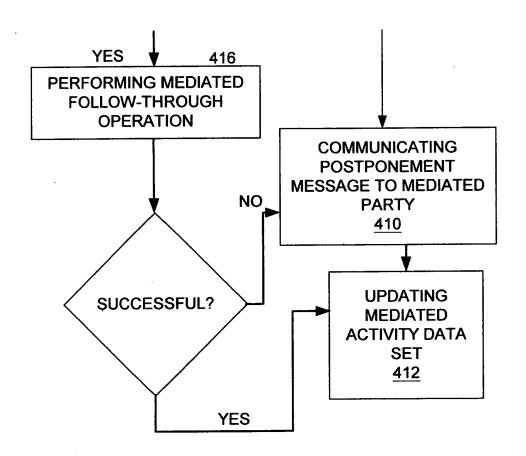


FIGURE 13B

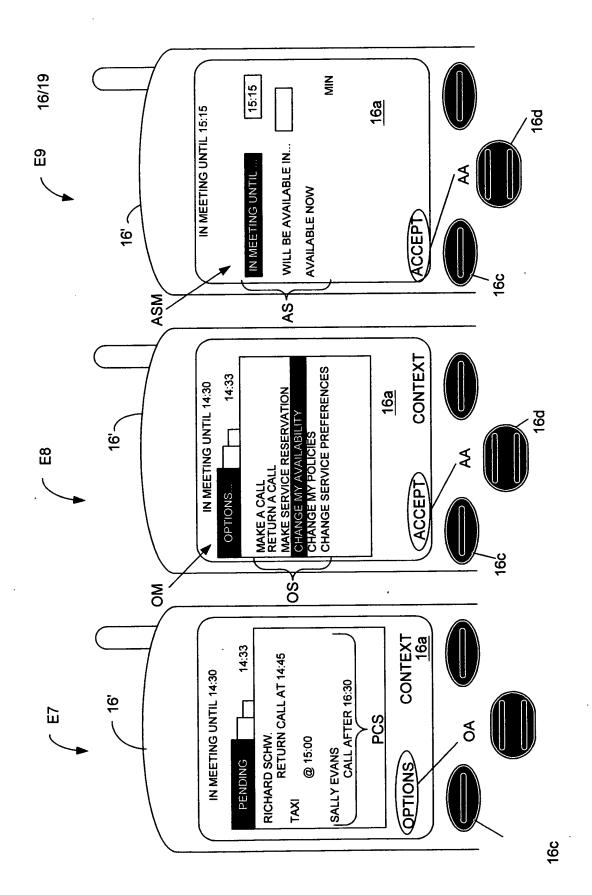


FIGURE 14

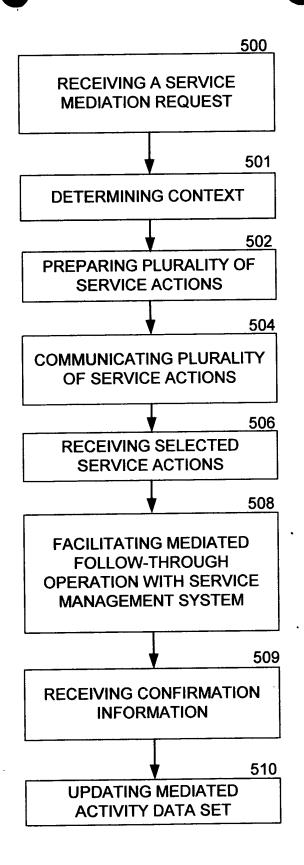


FIGURE 15

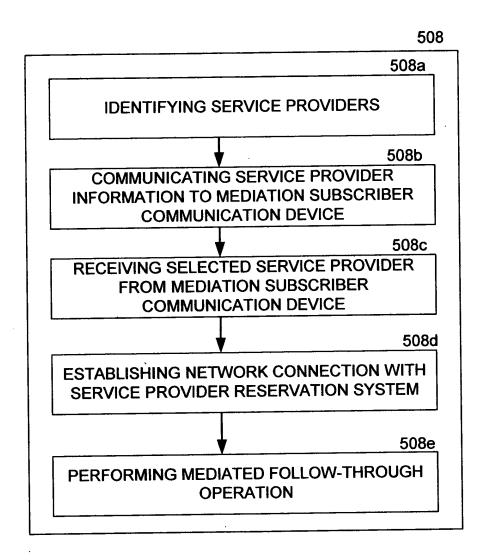


FIGURE 16

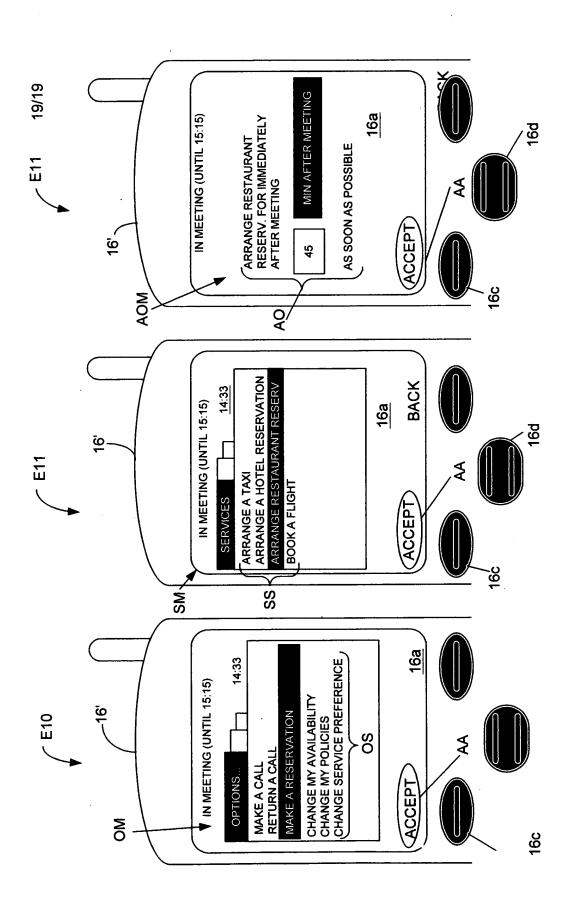


FIGURE 17